



# INTERNAL REGULATIONS FOR CAMPING OR CARAVANNING SITES AND RESIDENTIAL LEISURE PARKS

CAMPING DOMAINE LA GARENNE\*\*\*\*

156 CHEMIN DE CHABLEZIN

26330 SAINT AVIT

FRANCE

## 1. Conditions for admission and stay

In order to be admitted to enter, settle or stay on the campsite, you must have been authorised by the manager or his representative. The latter is obliged to ensure that the campsite is kept in good order and that present internal regulations are respected.

The fact of staying on the campsite implies the acceptance of the provisions of these rules and the commitment to comply with them.

No one may take up residence on the campsite.

## 2. Police formalities

Minors who are not accompanied by their parents will only be admitted with the written permission of their parents.

In application of article R. 611-35 of the "Code on the Entry and Stay of Foreigners and the Right to Asylum", the manager is required to have an individual police form, filled and signed by the foreign client on arrival. It must mention in particular

1° The surname and first names

2° Date and place of birth

3° Nationality

4° Habitual residence.

Children under 15 years of age may appear on the record of one of the parents.

## 3. Installation

The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

## 4. Reception office

Open from 9am to 12pm and from 2pm to 6pm.

At the reception desk you will find all the information about the services of the campsite, about the possibilities of refreshment, sports facilities, tourist attractions in the area and various addresses that may be useful.

A system for collecting and handling complaints is available to guests.

## 5. Display

These rules and regulations are displayed at the entrance of the campsite and at the reception desk. It shall be given to any customer who requests it.

For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to the customers under the conditions fixed by order of the Minister in charge of consumption and can be consulted at the reception.

## 6. Departure arrangements

Customers are invited to inform the reception office of their departure the day before. Customers intending to leave before the opening time of the reception desk must pay for their stay the day before.

## 7. Noise and silence

Guests are requested to avoid any noise and discussions that might disturb their neighbours. Sound equipment must be adjusted accordingly. Doors and car trunks must be closed as quietly as possible.

Dogs and other animals should never be left unattended. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible of them.

The manager ensures the peace and quiet of his guests by setting times when there must be complete silence.

## 8. Visitors

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them.

The client may receive one or more visitors at the reception desk. The services and facilities of the campsite are accessible to visitors. However, the use of these facilities is subject to a charge, which must be displayed at the entrance of the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

## 9. Vehicle traffic and parking

Inside the campsite, cars must drive at the limited speed (6 m/h).

Traffic is allowed from 7.30 am to 10.30 pm.

Only cars belonging to campers staying on the campsite may circulate on the campsite. Parking is strictly forbidden on the pitches usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent the installation of new arrivals.

## 10. Behaviour and appearance of the facilities

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the sanitary facilities.

It is forbidden to throw wastewater on the ground or into the gutters.

Customers must empty wastewater into the facilities provided for this purpose.

Household refuse, waste of any kind, papers, must be deposited in the bins.

Washing is strictly forbidden outside the bins provided for this purpose.

Laundry must be hung out in the communal drying room, if necessary. However, it is tolerated until 10 a.m. in the vicinity of the accommodation, if it is discreet and does not disturb the neighbours. It should never be done from the trees.

Plantations and floral decorations must be respected. It is forbidden to put nails in the trees, to cut branches, to make plantations.

It is not permitted to mark out the location of an installation by personal means, nor to dig up the ground.

Any damage to the vegetation, fences, grounds, or facilities of the campsite will be charged to the person responsible.

The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

## 11. Safety

### a) Fire

Open fires are strictly forbidden. Stoves must be kept in good working order and not used in dangerous conditions.

In case of fire, the management must be notified immediately. Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

### b) Theft

The management is responsible for the items left at the office and has a general obligation to monitor the campsite. Campers are responsible for their own facilities and must report any suspicious persons to the management. Guests are asked to take the usual precautions to safeguard their equipment.

## 12. Games

No violent or disturbing games may be played in the vicinity of the facilities.

The meeting room may not be used for boisterous games.

Children must always be under the supervision of their parents.

## 13. Dead garage

Unoccupied equipment may only be left on the pitch with the agreement of the management and only in the designated area. A charge may be made for this service.

## 14. Infringement of the internal regulations

If a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing, if he deems it necessary, give formal notice to the latter to stop the disturbance.

In the event of serious or repeated infringement of the internal regulations and after formal notice by the manager to comply with them, the latter may terminate the contract.

In the event of a criminal offence, the manager may call in the police.

## 15. Rentals

Animals are not allowed inside the rentals.

Smoking is strictly forbidden in the rentals.